

PRODUCT LIMITED WARRANTY



ENGINE

Up to \$4,000* protection for 10,000 miles (16,000 km)



AUTO TRANSMISSION

Up to \$4,000* protection for 30,000 miles (48,000 km)



MANUAL TRANSMISSION

Up to \$4,000* protection for 30,000 miles (48,000 km)



POWER STEERING

Up to \$4,000* protection for 30,000 miles (48,000 km)



COOLING

Up to \$4,000* protection for 30,000 miles (48,000 km)



DRIVELINE

Up to \$4,000* protection for 30,000 miles (48,000 km)



BRAKE

Up to \$4,000* protection for 30,000 miles (48,000 km)



FUEL

Up to \$4,000* protection for 15,000 miles (24,000 km)



** \$4,000 coverage if product purchased / installed before 50,000 miles (80,000 km)*

** \$2,000 if product purchased / installed between 50,001 and 100,000 miles (80,001-160,000 km)*

To Qualify: Vehicles must be less than (10) ten years of age (as of January 1st of the model year of the vehicle) and have had the initial product installation performed to be eligible for coverage.

MOC PRODUCTS COMPANY, INC.
12306 Montague Street
Pacoima, CA 91331-2279
800.266.9226

www.mocwarranty.com

REMINDER PROGRAM

Engine Warranty Details	
Features	Details
Maximum Mileage Allowed To Initiate Limited Warranty	100,000 Miles (160,000 KM) / 10-years
Maximum Period Of Coverage	No Expiration Date as long as initial eligibility requirements are satisfied
Service Required	Fluid Replacement w/corresponding MOC® product (see Limited Warranty Agreement for complete list of products).
Parts Covered	Please See Warranty For Complete List Of Lubricated Parts
Required Maintenance (Retention Program)	New Service Required w/corresponding MOC® product at every 10,000-mile (16,000 km) or following any claim.
Customer Maintenance & Renewal Reminders E-Mailed	Yes - Every 90 days
Waiting Period	60 Days AND 750 Miles (1,200 km)
Maximum Allowable Vehicle Weight	12,500 Pounds
Allowable Repair Parts	Like Kind and Quality Cost plus 20% markup
Allowable Repair Rates	Posted Labor Rates & Chilton's Flat Rate Repair Guide
Repair Facility Limitations	Repairs by a Professional Technician at a MOC®-Authorized Reseller
Limits Of Liability	MOC Part #01211 or #01221 must be purchased and installed before 50,000 (80,000 km) to receive \$1,000 coverage; \$2,000 if purchased product is installed before 100,000 miles (160,000 km).

Use the form on the right to check if your vehicle qualifies for extended warranty coverage.

Sign up Here

Once you have completed this step, your Limited Lifetime Warranty will be sent to the e-mail you provided below.

Service Information

Dealer Name
 Service Advisor
 Dealer Address
 Dealer City
 Dealer State CA
 Dealer Zip
 Dealer Phone
 Service Date mm/dd/yyyy

Customer Information

First Name
 Last Name
 E-mail
 Phone XXX-XXX-XXXX
 Address1
 City
 State CA
 Zip

Vehicle Information

Year 2017
 Make Chevrolet
 Model Tahoe
 Mileage 20000
 State CA
 VIN
 Plate

Please note that we will never sell your information to third parties, and will only use it for the purposes of sending previously scheduled reminders. Those reminders may include coupons for discounts on products and/or services at your participating service center.

(REGISTRATION PAGE)



MOC PRODUCTS COMPANY, INC.

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Dealer: Ladin subaru Customer: Bryan Slosson
 Address: 1234 any street Vehicle Year: 2017
 City/State: Westlake CA 91362 Vehicle Make / Model: Subaru / Outback
 Phone: 8187953500 Last Mileage: 70000
 Services: Power Steering

MOC® Product Protection

Welcome to the MOC-family.

You can rest assured knowing your vehicle is now covered by MOC's Product Protection Guarantee. With regular scheduled vehicle maintenance, you can help your vehicle perform better, run smoother and last longer. To maintain coverage, simply return to your authorized service center, Ladin subaru, and have one of our qualifying services performed within the Product Protection Guarantee guidelines. As a valued customer we send e-mail notifications to remind you when it is time for another service to maintain your limited lifetime coverage.

MPC provides certain customer contact data (including customer names, addresses, phone numbers and e-mail addresses) to third parties who wish to provide relevant products, services and other opportunities which may be of interest to you. If you do not want MPC to make your contact information available to third parties for marketing purposes, simply call us at 1-800-800-1700, or fax us at (818) 704-3004 at any time. You may also contact us by mail at MOC Products Company, Inc., 12306 Montague Street, Pacoima, CA 91331, USA.

Once registered, customers receive a **“Welcome to the Family”** email complete with dealer and vehicle information as well as purchased service(s).

SERVICE REMINDERS

Service Reminders (2) - notify customers their vehicle may be due for the required maintenance to keep their lifetime protection up-to-date.

1st Reminder - Sent 3, 6 and 12 months*
 2nd Reminder - Sent 30 before coverage ends

*Based on covered component

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Dealer: {name} Customer: {FirstName} {LastName}
 Address: {Address1} {Address2} Vehicle Year: {year}
 City/State: {City} {State} Vehicle Make/Model: {Auto/Mfg} {Model}
 Zip/Code: Last Mileage: {mileage}
 Phone: {Phone} Services: {Services}

MOC® Product Protection

Service Reminder

Our records indicate that your vehicle may be due for the required maintenance to keep your MOC® Limited Lifetime Warranty up-to-date. Please schedule an appointment today with (name), (phone) and have one of our qualifying services performed to continue cover the lifetime coverage on your vehicle. We look forward to seeing you soon!