

PRODUCT LIMITED WARRANTY



ENGINE

Up to \$4,000* protection for 10,000 miles (16,000 km)



AUTO TRANSMISSION

Up to \$4,000* protection for 30,000 miles (48,000 km)



MANUAL TRANSMISSION

Up to \$4,000* protection for 30,000 miles (48,000 km)



POWER STEERING

Up to \$4,000* protection for 30,000 miles (48,000 km)



COOLING

Up to \$4,000* protection for 30,000 miles (48,000 km)



DRIVELINE

Up to \$4,000* protection for 30,000 miles (48,000 km)



BRAKE

Up to \$4,000* protection for 30,000 miles (48,000 km)



FUEL

Up to \$4,000* protection for 15,000 miles (24,000 km)

** \$4,000 coverage if product purchased / installed before 50,000 miles (80,000 km)*

** \$2,000 if product purchased / installed between 50,001 and 100,000 miles (80,001-160,000 km)*

To Qualify: Vehicles must be less than (10) ten years of age (as of January 1st of the model year of the vehicle) and have had the initial product installation performed to be eligible for coverage.

MOC PRODUCTS COMPANY, INC.
12306 Montague Street
Pacoima, CA 91331-2279
800.266.9226

www.mocwarranty.com

REMINDER PROGRAM

Engine Warranty Details	
Features	Details
Maximum Mileage Allowed To Initiate Limited Warranty	100,000 Miles (160,000 KM) / 10-years
Maximum Period Of Coverage	No Expiration Date, as long as initial eligibility requirements are satisfied
Service Required	Fluid Replacement w/ corresponding MOC® product (see Limited Warranty Agreement for complete list of products).
Parts Covered	Please See Warranty For Complete List Of Lubricated Parts
Required Maintenance (Retention Program)	New Service Required w/ corresponding MOC® product at every 10,000-mile (16,000 km) or following any claim.
Customer Maintenance & Renewal Reminders E-Mailed	Yes - Every 90 days
Waiting Period	60 Days AND 750 Miles (1,200 km)
Maximum Allowable Vehicle Weight	12,500 Pounds
Allowable Repair Parts	Like Kind and Quality Cost plus 20% markup
Allowable Repair Rates	Posted Labor Rates & Chilton's Flat Rate Repair Guide
Repair Facility Limitations	Repairs by a Professional Technician at a MOC®-Authorized Reseller
Limits Of Liability	MOC Part #01211 or #01221 must be purchased and installed before 50,000 (80,000 km) to receive \$4,000 coverage; \$2,000 if purchased product is installed before 100,000 miles (160,000 km).

Use the form on the right to check if your vehicle qualifies for extended warranty coverage.

Sign up Here

Once you have completed this step, your Limited Lifetime Warranty will be sent to the e-mail you provided below.

Service Information

Dealer Name
Service Advisor
Dealer Address
Dealer City
Dealer State CA
Dealer Zip
Dealer Phone
Service Date mm/dd/yyyy

Customer Information

First Name
Last Name
E-mail
Phone XXX-XXX-XXXX
Address1
City
State CA
Zip

Vehicle Information

Year 2017
Make Chevrolet
Model Tahoe
Mileage 20000
State CA
VIN
Plate

Please note that we will never sell your information to third parties, and will only use it for the purposes of sending previously scheduled reminders. Those reminders may include coupons for discounts on products and/or services at your participating service center.

SUBMIT

(REGISTRATION PAGE)

MOC PRODUCTS COMPANY, INC.	
Home MOC Website	
Dealer: Ladin Subaru Address: 1234 any street City/State: Westlake CA 91362 Phone: 8187953500 Services: Power Steering	Customer: Bryan Slosson Vehicle Year: 2017 Vehicle Make / Model: Subaru / Outback Last Mileage: 70000
<h2>MOC® Product Protection</h2> <p>Welcome to the MOC® family.</p> <p>You can rest assured knowing your vehicle is now covered by MOC's Product Protection Guarantee. With regular scheduled vehicle maintenance, you can help your vehicle perform better, run smoother and last longer. To maintain coverage, simply return to your authorized service center, Ladin Subaru, and have one of our qualifying services performed within the Product Protection Guarantee guidelines. As a valued customer we send e-mail notifications to remind you when it is time for another service to maintain your limited lifetime coverage.</p> 	
<small>MPC provides certain customer contact data (including customer names, addresses, phone numbers and e-mail addresses) to third parties who wish to promote relevant products, services and other opportunities which may be of interest to you. If you do not want MPC to make your contact information available to third parties for marketing purposes, simply call toll-free: 1-888-852-1706, or fax us at 1-818-764-3594 at any time. You may also contact us by mail at MOC Products Company, Inc., 12306 Montague Street, Pacoima, CA 91331, USA.</small>	

Once registered, customers receive a **"Welcome to the Family"** email complete with dealer and vehicle information as well as purchased service(s).

SERVICE REMINDERS

Service Reminders (2) - notify customers their vehicle may be due for the required maintenance to keep their lifetime protection up-to-date.

1st Reminder - Sent 3, 6 and 12 months*

2nd Reminder - Sent 30 before coverage ends

*Based on covered component

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12306 Montague Street, Pacoima, CA 91331

www.mocwarranty.com

MOC PRODUCTS COMPANY, INC.	
Home MOC Website	
Dealer: {name} Address: {Address1} {Address2} City/State: {City} {State} Zip/Code: Phone: {Phone} Services: {Services}	Customer: {FirstName} {LastName} Vehicle Year: {year} Vehicle Make/Model: {Auto/Mfg} {Model} Last Mileage: {mileage}
<h2>MOC® Product Protection</h2> <p>Service Reminder</p> <p>Our records indicate that your vehicle may be due for the required maintenance to keep your MOC® Limited Lifetime Warranty up-to-date. Please schedule an appointment today with (name), (phone) and have one of our qualifying services performed to continue cover the lifetime coverage on your vehicle. We look forward to seeing you soon!</p> 	